#### DMV Emergency Extension FAQ:

# What are my options for mail in transactions?

Currently counties are processing mail-in renewals and release of liabilities, and they will continue to do so. Please reference your registration renewal notice for the appropriate place to send your renewal.

## What are my options for over the phone transactions?

Most counties are also processing registration renewals over the phone; please contact your local DMV to see if this is an option.

# What if I just purchased a vehicle and need to get it registered?

The department has authorized licensed Idaho vehicles dealers to issue 60-day temporary registration permits to customers who purchased a vehicle between March 17<sup>th</sup>, 2020 and May, 31<sup>st</sup>, 2020. Individuals with a 60-day temporary registration permit do not immediately need to obtain registration. If you did not purchase your vehicle from an Idaho dealer or your 60-day temporary is about to end, the department is working with the county DMVs to establish a way to obtain a new registration over the phone. Please contact your local DMV to find out what options you have.

### What if I need to fly and my license is expired?

The department, in conjunction with Idaho State Police, have notified TSA in Idaho of this extension. It is recommended that you print the official notice off our website and carry it along with your expired license. The department has also attempted to communicate these extensions nationwide, but we cannot guarantee that TSA or Law Enforcement nationwide have been informed. This is another reason why it is important to carry a copy of the official notice.

# What if I just moved here from out of state and need to get an Idaho Driver's License?

During this time we recommend that you carry your out-of-state credential until this emergency has passed. If your out-of-state credential is expiring, please check if your local DMV is open for business or if your issuing state has also issued a similar extension.

#### What if the skills testers in my area have stopped testing?

Skills testers are third party contractors of the department and can choose whether or not to operate their testing business. The department recommends contacting other skills testers in the area if the one you contacted is unavailable. Should you not be able to schedule a test with any skills tester in your area, then we ask that you remain patient and try again when the emergency ends; your credential is still valid during this time.

#### Will there be additional extensions?

The Idaho Transportation Department is monitoring the developments of this situation very closely. We will assess if there is a need for additional extensions if the current emergency persists.

# What should I do if I have a CDL and it is expiring?

Currently CDL licenses without hazmat endorsements have been included in the extension, contrary to the original press release. Those with non-hazmat CDLs, if expired, should print a copy of the notice and carry it with them. CDL holders need to comply with all applicable medical certificate requirements to be considered valid. For CDL holders with a hazmat endorsement, or who are not comfortable working with an expired license, the department is working with county DMV offices to set

up appointments to allow CDL renewals. Please contact your local DMV office first to see if they have any appointments available. If your local office is unable to make an appointment for you and you have an immediate need related to your CDL, please call 208-334-8000.